

Increasing DEaf Adult health Literacy through innovative methodologies

HANDBOOK 4 ADULT EDUCATORS

Erasmus+ - KA220 - Cooperation partnerships in adult education

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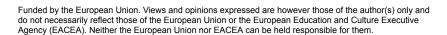








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1. THE IDEAL PROJECT: AIMS AND BENEFITS

1.1. AIM OF THIS CHAPTER

This chapter introduces the IDEAL project. It explains the project's goals, benefits, and key outcomes. Educators will learn how the IDEAL project supports Deaf adults—including Deaf-blind and Deaf+ individuals—in improving their health literacy.

1.2. INTRODUCTION TO THE IDEAL PROJECT

IDEAL stands for "Increasing Deaf Adult Health Literacy through Innovative Methodologies." The project aims to improve health literacy among Deaf adults, including those who are Deaf-blind and Deaf+. Funded by the European Union's Erasmus+ program, it runs from 2023 to 2025. Seven organisations from Slovakia, the Czech Republic, Italy, Spain, and Hungary are working together on this project.

1.2.1. GOALS OF THE IDEAL PROJECT

The main goal of the IDEAL project is to:

Improve Health Literacy Among Deaf Adults

- o Help Deaf adults learn more about physical and mental health.
- o Make health information more accessible and understandable.
- Cover topics such as disease prevention, healthcare, complex health issues, and the impact of harmful habits on conditions like heart disease.

1.2.2. ADDRESSING UNIQUE NEEDS

Deaf adults, including Deaf-blind and Deaf+ individuals, have unique learning needs. The IDEAL project addresses these by:

Providing Specialized Training

- o Creating training programs that meet their specific needs.
- o Ensuring materials are accessible, using sign language, captions, tactile resources, and other suitable formats.

Using Innovative Teaching Methods

o Applying new teaching methods that engage Deaf learners.





Incorporating digital tools and technology to enhance learning.

Respecting Language and Culture

- o Valuing the Deaf community's language (sign language) and culture.
- o Promoting inclusivity by considering cultural differences.

1.2.3. WHO BENEFITS FROM THE IDEAL PROJECT (TARGET GROUPS)

The IDEAL project focuses on two main groups:

1. Direct Beneficiaries

- o **Deaf Adults:** All Deaf individuals, including Deaf-blind and Deaf+, who will improve their health knowledge.
- o **Adult Educators:** Teachers and trainers who work with Deaf adults will gain new teaching methods.

2. Indirect Beneficiaries

- o **Deaf Community:** Families and friends of Deaf adults will benefit from improved health communication.
- o **Deaf Associations:** Organisations supporting Deaf people will have more resources.
- Health Professionals and Centers: Doctors, nurses, and healthcare providers will learn how to communicate better with Deaf patients.
- Public Institutions related to Inclusion, Education, and Health: Schools, colleges, and organisations working on inclusion, education, and health will have better tools and understanding.

1.2.4. BENEFITS OF THE IDEAL PROJECT

The IDEAL project brings many benefits:

• Understanding Health Needs

o Identifying what health information Deaf adults need.

• Empowering Deaf Adults

o Provide tools and resources to help them access and understand health information.





o Helping them take control of their health and well-being.

Develop Effective Teaching Methods

- o Create the best teaching approaches for Deaf adults to grasp health principles.
- o Training educators to use methods that suit Deaf learners, including Deaf-blind and Deaf+.

Improve Digital Skills

- o Enhancing Deaf adults' abilities to use digital tools.
- o Making it easier for them to find health information online.

Educating Healthcare Professionals

- o Teaching doctors and nurses how to communicate effectively with Deaf patients.
- o Promoting respect for sign language and Deaf culture in healthcare settings.

Share Educational Resources

- o Creating educational videos in sign language.
- o Sharing learning materials through social media and a user-friendly website.

Example: Maria, a Deaf-blind adult, uses the IDEAL project's resources to learn about managing her diabetes. With materials in tactile formats and videos with captions, she understands her condition better and communicates more effectively with her healthcare provider.

1.2.5. WHAT THE IDEAL PROJECT WILL PRODUCE

To reach its goals, the IDEAL project will create:

1. Handbook for Adult Educators

- A guide with new teaching methods to help Deaf adults learn actively.
- o Includes strategies to improve digital skills.
- o Available in accessible formats for educators.

2. Health Education Program for Deaf Adults





- o A learning program teaching basic health knowledge.
- o Helps Deaf adults, including Deaf-blind and Deaf+, to care for their physical and mental health.
- Uses interactive and engaging methods.

3. Awareness Videos in Sign Language

- o Videos covering important health topics and how to prevent illnesses.
- Made in sign language for the Deaf community.
- o Enhances understanding and awareness.

4. Website and Mobile App

- o A user-friendly website and app.
- o Provides sign language videos on health and prevention topics.
- o Includes a toolbox with educational resources for learning sessions.

5. Seminars for Health Professionals

- o Event for doctors, nurses, and healthcare staff.
- Focus on communicating effectively with Deaf patients.
- o Promote understanding of Deaf culture and language.

How Will These Be Shared?

- The handbook and resources will be available online for educators worldwide.
- Seminars will raise awareness among healthcare professionals.
- Social media and partnerships with Deaf associations will help share materials.

1.2.6. LEARN MORE

Learn more about the IDEAL project, visit our website:

https://ideal-health.top/





Here you will find:

- Updates on project activities and results.
- Resources and materials for educators and Deaf adults.
- Information on upcoming seminars and events.





2. WHY A HANDBOOK FOR EDUCATORS WORKING WITH DEAF ADULTS

2.1. AIM OF THIS CHAPTER

This chapter explains why this handbook is important for educators who work with Deaf adults, including Deaf-blind and Deaf+ individuals. It outlines the reasons for creating a specialised guide and describes its unique content. The goal is to help educators effectively support Deaf adults in their learning journey, especially in improving health literacy.

2.2. INTRODUCTION

Educators play a crucial role in supporting Deaf adults. Many Deaf adults face challenges in accessing health information due to communication barriers and a lack of accessible resources. However, educators may lack experience working specifically with Deaf adults, and existing teaching methods might not fully meet their unique needs.

This handbook fills that gap by providing tailored learning methodologies. It focuses on active involvement, inclusivity, and the use of technology to enhance digital skills.

2.3. WHY DEVELOP A HANDBOOK FOR EDUCATORS WORKING WITH DEAF ADULTS?

Challenges Faced by Deaf Adults in Education

Limited Access to Information

- o Deaf adults often struggle to access information due to communication barriers.
- o Educational systems may not fully accommodate their needs.

Inadequate Educational Resources

- o Teaching methods and materials are often designed for young Deaf people.
- o There is a need for flexible training tailored to adult learners.

Need for Specialized Training for Educators

Lack of Experience





- o Few educators have experience working with deaf adults.
- o Educators may primarily work with deaf children or other marginalised groups.

Adaptation of Teaching Methods

- Teaching strategies need to be adapted to suit deaf adults.
- o New and more effective methodologies are required to help deaf adults achieve their learning goals.

Diversity of the Deaf Population

Varied Backgrounds and Needs

- o Factors such as the degree and onset of hearing loss, educational, social, and economic backgrounds affect learning needs.
- o Some are deaf from birth; others lose hearing later in life.

Different Communication Preferences

- o Some use sign language; others rely on speech, lip-reading, or assistive technologies.
- o Reading and writing abilities may vary.

Importance of Cultural Sensitivity

• Terminology and Identity

- o Educators should be aware of how learners identify themselves: Deaf, deaf, Hard of Hearing, Late Deafened, Deaf-blind/DeafBlind, Deaf Disabled (Deaf+).
- Respect each individual's preferred identity and communication method.

Communicative Modalities

- o Understand the communication methods used by learners.
- Ensure accessibility through sign language, tactile signing, and other aids.

Example: An educator planning a health literacy course realises that some learners prefer sign language, while others use lip-reading. By providing materials in sign language videos and written text, the educator ensures all learners can access the information.





2.4. PURPOSE OF THE HANDBOOK

Support Educators in Teaching Health Literacy

o Provide strategies to help deaf adults learn about health protection and accessing health information.

• Offer Tailored Methodologies

- o Present innovative teaching methods that actively involve deaf learners.
- o Use technology to improve digital skills.

Serve as a Resource for Various Educators

- Deaf Educators who use sign language.
- o **Hearing educators** working with Deaf adults may use sign language interpreters or mediators, or they may know sign language themselves.
- Educators Experienced with Diverse Adults who wish to work with Deaf learners.

2.5. CONTENT OF THE HANDBOOK

The handbook contains six chapters organized into three main sections:

1. Support for Educators

- o Chapter 1: How to Design Learning Units for Deaf Adults
- o **Chapter 2:** Adult Educators Teaching Skills

2. Learning Methodologies

- o **Chapter 3:** Learning Methodologies Fostering Digital Skills
- Chapter 4: Motivating Deaf Adults Through Interactive and Engaging Methodologies

3. Deaf Health Literacy

- o **Chapter 5:** Why Empower Deaf People to Improve Health Literacy
- o **Chapter 6:** Learning Strategies Enabling Deaf People to Improve Health Literacy

Features of Each Chapter

Introduction





- o Explains the main goal and connection with the IDEAL project.
- Information on the Topic
 - o Provides relevant content and discussions.
- Examples and Tips for Educators
 - o Includes practical examples, case studies, or tips.
- References and Quotations
 - o Offers sources for further reading.

Glossary

Contains definitions of technical and specific terms mentioned in the handbook.

2.6. ALIGNMENT WITH THE IDEAL PROJECT

- The chapters are based on the IDEAL project's guidelines and documents.
- The content follows the project's goals and methods, providing educators with consistent and practical information.
- While the IDEAL project is supported by the European Commission, the opinions in this handbook are those of the authors and may not reflect the views of the European Commission or the European Education and Culture Executive Agency (EACEA).

2.7. UNDERSTANDING "DEAF ADULTS"

Definition in This Handbook

For simplicity, the term "Deaf adults" includes various groups of individuals with hearing loss. Educators may work with different groups, so it's important to understand and respect each learner's identity.

Categories

- 1. Deaf (with capital D)
 - o Identify as part of a cultural and linguistic minority.
 - o Use sign language as their primary/native language.
 - o View Deafness as a vital part of their identity.





o May or may not use speech to communicate.

2. deaf

- Do not identify with the cultural Deaf community.
- Rely on speech and residual hearing rather than sign language.
- o Often associate mainly with hearing people.

3. Hard of Hearing

- o People with mild to severe hearing loss.
- o Often use speech as their primary mode of communication.
- May be involved in both Deaf and hearing communities.

4. Late Deafened

- o Lost hearing after growing up hearing.
- o May learn sign language or continue using spoken language.
- o May consider cochlear implants or other technologies.

5. deafblind/DeafBlind

- Persons with both hearing and vision loss.
- o Use a combination of sign language, tactile signing, Braille, or other communication methods.

6. Deaf Disabled (Deaf+)

- o Deaf individuals with additional disabilities (e.g., cerebral palsy, cognitive disabilities).
- o May require additional support and adapted teaching methods.

Cultural Sensitivity and Respect

Ask Learners About Their Preferences

o Use questions like, "How can I accommodate you?" to show respect.

Avoid Assumptions

o Do not assume a learner's communication preference or identity.

Provide Accessible Options

o Offer materials in various formats to meet different needs.





Good Practice Example: Before starting a course, an educator sends a questionnaire to learners asking about their preferred communication methods and any accommodations they may need. This allows the educator to prepare appropriate materials and support.

2.8. REFERENCES AND QUOTATIONS

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- Canadian Association of the Deaf, Terminology, https://cad-asc.ca/issues-positions/terminology/Deafblind or Deaf-blind, Side bar on Terminology





3. GLOSSARY

Assistive Technology

o *Definition*: Tools and systems that assist people with hearing difficulties to communicate and learn. Some examples are hearing aids, cochlear implants, captioning services, and communication apps.

Deafblind

 Definition: People who cannot hear or see well. They might use sign language, tactile signing, Braille, or other ways to communicate. All these ways are okay to use.

Educator

o *Definition*: Someone who has the right qualifications, skills, knowledge, training, or experience to teach others about a certain subject or skill.

eLearning

o *Definition*: Learning using digital tools, such as the internet, computers, tablets, or smartphones.

Experiential Learning

o *Definition*: Learning through direct experience outside a traditional academic setting, like internships, community service, or doing practical projects.

Health Literacy

o *Definition*: People being able to find, understand, and use information to help keep themselves, their families, and their communities healthy.

Linguistic Identity Linked to Sign Languages

o *Definition*: The sense of belonging and cultural identity associated with using sign language as a primary means of communication.

Sign Language

o *Definition*: A visual language with its own grammar and syntax, using hand shapes, movements, facial expressions, and body language, primarily used by Deaf people.





Tip for Educators: When you work with Deaf adults, knowing these words helps you communicate and teach better. Always ask them how they like to communicate and make sure to meet their needs.

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4. CHAPTER 1: HOW TO DESIGN LEARNING UNITS FOR DEAF ADULTS

4.1. AIM OF THIS CHAPTER

This chapter guides educators in designing effective learning units for Deaf adults, including Deaf-blind and Deaf+ individuals, with a focus on health and health literacy. Understanding the unique needs of Deaf learners is essential for creating inclusive and impactful educational experiences.

4.2. KEY ASPECTS TO CONSIDER

When designing a learning unit for deaf adults, consider the following aspects:

- 1. Understanding the Target Group
- 2. Defining Learning Content and Objectives
- 3. Choosing Appropriate Methodology and Approach
- 4. Planning and Implementation
- 5. Evaluation and Feedback

4.3. UNDERSTANDING THE TARGET GROUP CONTEXT

Before creating a learning unit, it's crucial to understand the characteristics and needs of your Deaf learners.

Considerations:

• Communication Preferences:

- o Use of sign language (be aware of regional variations).
- o Preference for lip-reading, tactile signing or written text.
- o Some may have additional needs (Deaf+), such as visual impairments.

Cultural Sensitivity:

- Respect Deaf culture and identity.
- o Recognize the importance of community and shared experiences.





Accessibility and Rights:

- Adhere to the *Convention on the Rights of Persons with Disabilities*, ensuring accessibility in education.
- **Provide Information:** Offer content in learners' preferred communication modes (sign language videos, clear written materials).
- Accessibility Measures: Implement necessary supports like sign language interpreters or visual aids.

Example: An educator is preparing a health literacy course for deaf adults, including some with Usher Syndrome (a condition affecting hearing and vision). To accommodate everyone, she provides materials in sign language videos, large print handouts, and ensures the classroom has adequate lighting without glare, and uses tactile resources for those with vision loss.

4.4. DEFINING LEARNING CONTENT AND OBJECTIVES

Clearly define what you intend to teach and why it's important for your learners.

Key Questions:

- 1. What will you teach?
 - Health Topics
 - o Example: Understanding medical instructions.
 - o Example: Accessing healthcare services.
 - Skills
 - o Example: Interpreting health information.
 - o *Example:* Self-advocacy in medical settings.

2. Why is this important?

- Empowerment
 - o Helps learners make informed health decisions.
 - o Enhances independence in managing health.
- Navigation





- Improves ability to navigate the healthcare system.
- o *Example:* Scheduling appointments confidently.

3. How will you teach it?

Interactive Methods

- o Example: Role-playing doctor-patient conversations.
- o Example: Group discussions about health experiences.

Accessible Materials

- o *Example:* Sign language videos explaining medical terms.
- o Example: Easy-to-read handouts with visuals.

Good Practice Example: When teaching about medication management, include activities where learners practise reading prescription labels using visual aids. Role-play communicating with pharmacists through sign language or written notes.

4.5. CHOOSING APPROPRIATE METHODOLOGY

Select teaching methods that engage and motivate deaf learners.

Recommendations:

• Active Participation:

- o Encourage group discussions on health topics.
- o Use real-life scenarios for role-playing exercises.

Bilingual Approach:

- Provide content in both sign language and written form.
- o Use visual materials like infographics, images, and videos.

Build on Prior Knowledge:

- o Start by discussing learners' experiences with healthcare.
- o Address misconceptions and fill knowledge gaps.





Tip for Educators: Refer to <u>Chapter 3</u> for detailed learning methodologies tailored to Deaf people.

Example: In a lesson about scheduling medical appointments, initiate a discussion about challenges they've faced. Then, demonstrate effective strategies using sign language videos and practice through interactive role-play.

4.6. PLANNING AND IMPLEMENTATION

Effective planning ensures a smooth learning experience.

Time Management:

Session Length:

- o Keep sessions concise to maintain attention. Allow time for learners to view visual aids before explanations.
- o Include short breaks to prevent visual fatigue. (e.g., 5-10 minutes every 30-45 minutes)

• Pacing:

- Balance between instruction and interactive activities.
- o Allow time for questions and clarifications.

Space Arrangement:

• Classroom Setup:

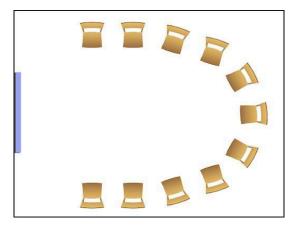
- o Arrange seating in a C-shape or circle so everyone has a clear line of sight.
- o Ensure the room has good lighting without glare.

Accessibility:

- o Check the space beforehand for any barriers.
- o Ensure adequate room for movement and visual communication.







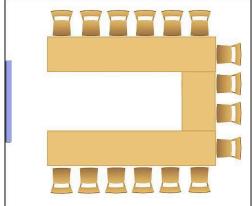


Figure: C-Shaped Classroom without table Figure: C-Shaped Classroom with table

Resources and Materials:

• Visual Aids:

- o Use projectors to display images and videos.
- o Provide handouts with clear visuals and easy-to-read text.

• Technology Preparedness:

- o Test all equipment before the session.
- Have backup plans in case of technical difficulties.



Figure: Projection screen



Figure: Projector





Figure: Classroom with projector and projection screen





Figure: Projection screen Figure: Sign language alphabet

Example: For a two-hour session on understanding medical prescriptions, plan 25-minute segments with 5-minute breaks. Use a well-lit room with seating that allows all learners to see each other. Prepare a mix of sign language videos explaining common medication instructions, interactive activities for reading prescription labels, and role-play exercises for communicating with pharmacists. Ensure the room setup allows all learners to interact and see the visuals.





4.7. EVALUATION METHODS

Assess learning outcomes and gather feedback to improve future sessions.

Accessible Evaluation Methods:

Visual Assessments:

- Use pictorial quizzes on health topics.
- o Have learners demonstrate skills, like filling out medical forms.

• Sign Language Presentations:

- o Encourage learners to present a health topic in sign language.
- o Accept video submissions if preferred.

• Simplified Written Assessments:

- o Use straightforward language.
- Allow extra time for completion.

Feedback and Reflection:

Gather Learner Feedback:

- o Use surveys with visual scales (e.g., smiley faces).
- Provide options for feedback in sign language or writing.

Self-Reflection:

- o Reflect on the effectiveness of your methods.
- o Adjust future sessions based on feedback.

Good Practice Example: At the end of the unit on understanding educator's instructions, learners take a quiz matching medical terms with images. Afterwards, they share feedback on the session through a brief video or written note.

Tip for Educators: Flexibility is key. Be prepared to adapt your approach based on learners' needs and available resources. Regular feedback helps refine teaching methods and ensures an engaging learning experience.





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5. CHAPTER 2: ADULT EDUCATORS TEACHING SKILLS

5.1. AIM OF THIS CHAPTER

This chapter highlights the key teaching skills that educators need when working with Deaf adults, including those who are Deaf-blind and Deaf+. By embracing these skills, educators can create inclusive, engaging, and effective learning environments that respect diversity and promote lifelong learning.

2.2. UNDERSTANDING THE NEEDS OF DEAF ADULT LEARNERS

Deaf adult learners come from diverse backgrounds and have unique communication preferences and learning styles. Some use sign language; others rely on lip-reading or assistive technologies. Educators need to be sensitive to these differences to provide equal learning opportunities.

Key Considerations:

- Communication Preferences:
 - o **Sign Language Users:** May prefer instruction in sign language.
 - o **Lip-Reading:** Some rely on lip-reading and spoken language.
 - Assistive Technologies: Others use devices like hearing aids or cochlear implants.

Learning Styles:

- Visual Learners: Many Deaf learners prefer visual aids like diagrams, images, and videos.
- o **Kinesthetic Learners:** Some learn best through hands-on activities.
- Diversity within the Deaf Community:
 - o **Deaf-blind Individuals:** May require tactile signing or Braille materials.
 - Deaf Disabled (Deaf+): Deaf individuals with additional disabilities may need tailored support.







Figure: examples of teaching skills (source: https://stock.adobe.com/it)

2.3. KEY TEACHING SKILLS FOR EDUCATORS

1. Adaptability and Flexibility

• **Description**: The ability to adjust teaching methods to accommodate various learning styles and communication preferences.

Good Practice:

- Modify lesson plans based on learners' feedback and needs.
- o Incorporate sign language interpreters or learn basic signs.
- o Be ready to use alternative communication methods.
- **Example**: An educator notices that some learners are visual learners, so they include more visual aids like diagrams and videos in their lessons.

2. Effective Communication

• **Description**: Using clear and accessible communication methods to ensure understanding.

Good Practice:

- o Use plain language and avoid jargon.
- Support explanations with visual aids.
- Maintain eye contact and ensure your face is visible for those who lip-read.
- **Example**: When giving instructions, the teacher uses simple language, gestures, and writes key points on the board.

3. Cultural Sensitivity and Awareness





 Description: Understanding and respecting Deaf culture and the experiences of deaf individuals.

Good Practice:

- o Educate yourself about Deaf culture and norms.
- o Avoid assumptions about abilities or preferences.
- o Show respect for the Deaf community's identity and values.
- **Example**: The educator attends workshops on Deaf culture to better understand learners' perspectives.

4. Empathy and Empowerment

 Description: Demonstrating understanding of learners' challenges and encouraging self-advocacy.

Good Practice:

- Listen actively to learners' experiences.
- o Validate their feelings and perspectives.
- Encourage learners to express their needs.
- **Example**: A teacher creates a supportive environment where learners feel comfortable sharing their thoughts.

5. Inclusive Teaching Strategies

• **Description**: Designing lessons that are accessible to all learners.

Good Practice:

- o Use multimodal teaching methods combining visual, auditory, and kinesthetic approaches.
- o Provide materials in various formats (e.g., sign language videos, written text, visual presentations).
- **Example**: Providing lesson content in sign language videos, written text, and visual presentations.

6. Digital Skills

- **Description**: Utilising technology to enhance learning and address accessibility needs.
- Good Practice:





- o Incorporate digital tools like captioned videos and online platforms with accessibility features.
- o Use assistive technologies to support communication.
- **Example**: Using video conferencing software with live captioning for remote learning sessions.

7. Problem-Solving Skills

• **Description**: Identifying and addressing challenges that arise in the learning environment.

Good Practice:

- Develop backup plans for technological issues.
- o Encourage collaborative problem-solving among learners.
- **Example**: If a technical issue occurs, the educator has offline materials ready to continue the lesson without interruption.

8. Lifelong Learning Mindset

 Description: Committing to ongoing professional development and self-education.

Good Practice:

- o Stay updated on the latest teaching methods, technologies, and research related to Deaf education.
- o Engage in continuous learning about inclusivity and accessibility.
- **Example**: The teacher regularly attends professional development courses on inclusive education.

9. Feedback and Reflection

• **Description**: Giving and receiving constructive feedback to improve the learning experience.

Good Practice:

- o Provide regular feedback to learners.
- o Encourage learners to share their opinions and suggestions.
- Reflect on your teaching practices and adjust accordingly.





• **Example**: After each lesson, the educator asks for learner feedback to adjust future teaching strategies.

10. Respect for Communication Diversity

 Description: Acknowledging and accommodating different communication methods.

Good Practice:

- o Use sign language, written text, gestures, and other communication aids as needed.
- o Be open to learners' preferred methods of communication.
- **Example**: In a class with diverse communication needs, the educator uses a combination of sign language and visual presentations.

2.4. TEACHING STRATEGIES: TIPS FOR EDUCATORS

Engage Learners Actively

- o Include interactive activities like group discussions, role-plays, and hands-on projects.
- o **Example**: Organise group projects where learners collaborate and share experiences.

Create an Inclusive Environment

- Foster a classroom atmosphere where all learners feel respected and valued.
- o Establish ground rules that promote mutual respect and discourage discrimination.
- o **Example**: At the start of the course, involve learners in setting classroom norms that emphasise inclusivity.

Utilise Assistive Technologies

- o Incorporate technologies that aid communication and learning, such as hearing loops, captioning services, or communication apps.
- o **Example**: Use apps that translate speech into text in real time for learners who prefer reading.

Plan for Accessibility





- o Ensure that all materials and activities are accessible to learners with varying needs.
- o Provide handouts in large print, Braille, or electronic formats as needed.
- o **Example**: Offer digital copies of materials that can be adjusted for font size or read aloud by screen readers.

Collaborate with Learners

- o Involve learners in planning and decision-making related to their education.
- o Ask learners about their interests and integrate these topics into the curriculum.
- o **Example**: Conduct a survey to find out which topics learners are interested in and tailor lessons accordingly.

2.5. EXAMPLES OF GOOD PRACTICE

• Frontrunners Program

- o An international leadership training program for young Deaf adults.
- o Emphasises empowerment, collaboration, and global networking.
- o Website: https://frontrunners.dk/

SignHealth Initiatives

- o An organisation providing health-related education and services in sign language.
- o Promotes accessible health information for Deaf individuals.
- o Website: https://signhealth.org.uk/

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3. CHAPTER 3: LEARNING METHODOLOGIES TO FOSTER DIGITAL SKILLS

3.2. AIM OF THIS CHAPTER

This chapter guides educators in choosing and using teaching methods that help Deaf, Deaf-blind, and hard-of-hearing adults improve their digital skills. By using these methods, educators can empower learners to confidently navigate the digital world, access important health information, and improve their quality of life.

3.3. UNDERSTANDING DIGITAL SKILLS

What are digital skills?

Digital skills are the abilities needed to use digital devices like computers and smartphones, applications, and networks to find and manage information. They include:

Basic Skills:

- o Using a computer or smartphone.
- o Accessing the internet.

Advanced Skills:

- o Creating digital content.
- Communicating online.
- Understanding online safety.

3.4. WHY ARE DIGITAL SKILLS IMPORTANT FOR DEAF LEARNERS?

- Access to Information: Digital skills enable deaf individuals to access a wealth of information, including health resources, educational materials, and news.
- **Communication:** Technology facilitates communication through sign language videos, video calls, and messaging platforms.
- **Independence:** Proficiency in digital tools allows for greater independence in daily tasks, such as online banking, shopping, and accessing services.





3.5. CHALLENGES TO CONSIDER

Technology Access:

- Not all learners have access to the latest devices or reliable internet.
- o Limited infrastructure in some areas can be a barrier.

Example: In rural areas, internet connectivity may be weak, making online learning difficult.

Rapid Changes:

o Technology evolves quickly, making it hard to stay updated.

Example: A new app might replace an old one, requiring learners to adapt.

Diverse Skill Levels:

o Learners may have different levels of digital literacy.

Example: Some may be comfortable with smartphones but not with computers.

Potential Risks:

- o Overuse can lead to screen addiction.
- o Reduced face-to-face interaction can impact social skills.

3.6. METHODOLOGIES TO FOSTER DIGITAL SKILLS

3.6.1. HANDS-ON PRACTICE AND EXPERIENTIAL LEARNING

Description:

- Learners engage directly with digital tools in a practical setting.
- Emphasises learning by doing, helping to retain information.

Implementation:

- **Start with Basics:** For beginners, start with fundamental skills like turning on a device, using the keyboard and mouse, or navigating an interface.
- Real-Life Tasks: Practice tasks like sending an email, searching online, or using health apps.
- Accessible Instructions: Provide step-by-step guides with visuals and sign language support if possible.





Good Practice Example: An educator shows learners how to use a health app. Learners download the app, set up profiles, and practice entering wellness data during the session.



Figure: Hands on Practice and Experiential Learning (Freepik)

3.6.2. PROJECT-BASED LEARNING (PBL)

Description:

- Learners work on a project over time, applying digital skills to achieve a goal.
- Encourages problem-solving, collaboration, and critical thinking.

Implementation:

- **Define a Clear Project:** Examples: Building a simple website or producing a sign language video.
- Collaborative Work: Group projects foster teamwork and allow learners to help each other.
- Real-World Relevance: Choose projects that have practical benefits for learners.

Example: Learners work together to create a digital newsletter promoting health awareness in the Deaf community, using basic publishing software.

3.6.3. INTERACTIVE WORKSHOPS AND TRAINING PROGRAMS

Description:

Structured sessions focusing on specific digital skills.





• Led by an instructor with opportunities for questions and interaction.

Implementation:

- **Topic Selection:** Focus on relevant topics like online safety, using social media responsibly, or accessing government services online.
- Flexible Formats: Workshops can be in-person or online, accommodating different needs.
- **Support Resources:** Provide materials in sign language videos and easy-to-read formats.

Example: An online workshop teaches learners how to participate in video conferences using platforms like Zoom, including setting up meetings and using accessibility features.

3.6.4. ONLINE TUTORIALS AND E-LEARNING PLATFORMS

Description:

- Online courses that learners can access at their own pace.
- Combines videos, guizzes, and interactive content.

Implementation:

- Accessible Content: Ensure platforms are deaf-friendly, offering sign language translations and captions.
- **Support Systems:** Provide assistance for learners who may struggle with the content, such as online tutors or forums.
- **Short Modules:** Break content into manageable segments to maintain engagement.

Good Practice Examples:

- **SignoCampus:** (<u>www.signocampus.es</u>), A learning website made for deaf people offers courses in sign language. Learners can join a digital literacy course with lessons in sign language.
- YouTube Tutorials: Free tutorials covering digital skills with community engagement.







Figure: Online Tutorials and E-Learning Platforms (Freepik)

3.6.5. GAMIFIED LEARNING AND DIGITAL BADGES

Description:

• Incorporates game elements like points, badges, and leaderboards to motivate learners.

Implementation:

- **Balance:** Use gamification to motivate but be cautious of over-competition which can discourage some learners.
- Inclusivity: Ensure games are accessible and consider the varying skill levels of learners.
- **Limitations**: Set healthy time limits to prevent overuse and address potential addiction risks.

Good Practice Example: An app rewards learners with badges for completing modules on online safety, encouraging progression while allowing them to learn at their own pace.

- **Duolingo Language App:** Users earn points and badges, encouraging progress.
- **Khan Academy:** Provides missions and skill points with badges as learners master concepts.







Figure: Gamified Learning and Digital Badges (Freepik)

3.6.6. CONSIDERATIONS FOR EDUCATORS

- Adapt to Technology Levels: Assess the digital proficiency of your learners and tailor the content accordingly.
- Accessibility: Ensure all digital tools and content are accessible, using sign language, captions, and easy-to-read text.
- Resource Availability: Be mindful of learners who may not have access to certain technologies or stable internet connections.

Example: Provide offline materials or schedule sessions when internet access is available.

- **Support and Assistance:** Provide help for learners facing difficulties, possibly through peer support or additional tutoring.
- Alternative Plans: Prepare for situations where technology may fail, such as power outages, by having offline materials ready.
- Continuous Learning: Encourage ongoing learning to keep up with new technologies.

3.6.7. ADDRESSING POTENTIAL CHALLENGES

- Limited Technology Access:
 - o Use devices that are widely available, like smartphones.
 - Incorporate offline activities where possible.





For Older Learners:

- Be patient and provide extra support.
- o Relate digital skills to meaningful daily tasks.

• Rapid Technological Changes:

- o Teach foundational concepts that apply across devices.
- o Encourage adaptability and learning how to learn.

Example: Teach how to navigate different browsers, so learners can use any internet software.

3.6.8. THE IMPORTANCE OF HUMAN INTERACTION

While technology is a powerful tool, human interaction remains essential.

- **Balance Technology Use:** Combine digital learning with face-to-face interactions when possible.
- **Cultural Sensitivity:** Be aware of Deaf culture and incorporate it into learning experiences.
- **Community Building:** Promote collaboration and sharing among learners.

Good Practice Example: Organise group discussions where learners share their experiences with technology, fostering a sense of community.

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4. CHAPTER 4: MOTIVATING DEAF ADULTS THROUGH INTERACTIVE AND ENGAGING METHODOLOGIES

4.2. AIM OF THIS CHAPTER

This chapter provides educators with practical strategies to motivate Deaf adults, including Deaf-blind and Deaf+ individuals, through interactive and engaging teaching methods. By understanding different types of motivation and implementing activities that resonate with Deaf learners, educators can enhance engagement, promote effective learning, and support learners in achieving their goals.

4.3. UNDERSTANDING MOTIVATION

What is motivation?

Motivation is the drive that prompts individuals to act towards achieving a goal. It is essential for learning at all ages. Motivated learners tend to:

- Be more engaged.
- Persist longer.
- Achieve better outcomes.

Types of Motivation

1. Intrinsic Motivation:

- o Comes from within the individual.
- Learners engage in an activity because they find it enjoyable or interesting.

2. Extrinsic Motivation:

- o Driven by external rewards or the avoidance of negative consequences.
- Examples include praise, certificates, or avoiding penalties.

3. Motivation in Deaf Learners

- Personal Relevance: Learning connected to personal goals or experiences increases motivation.
- o **Autonomy:** Feeling in control of their learning boosts motivation.





o **Mastery:** Desire to improve skills and overcome challenges motivates learners.



Figure: An illustration showcasing a deaf adult who is motivated to learn

(Source: Image generation using AI - DALLE3 Image-Gen)

4.4. STRATEGIES TO BOOST MOTIVATION

4.4.1. INTERACTIVE ACTIVITIES

Engage learners through activities that require participation.

- Role Play
 - o **Description**: Learners act out real-life scenarios.
 - o Benefits:
 - Builds confidence.
 - Develops communication skills.
 - Allows expression of personal opinions.

Good Practice Example: Simulating a doctor's appointment to practice health-related conversations. This helps learners prepare for real-life situations in a safe environment.





Brainstorming Sessions

o **Description**: Group discussion to generate ideas.

o Guidelines:

- Encourage all participants to contribute.
- No idea is criticized.
- Build on others' ideas.

Note: The facilitator should keep the session focused and inclusive.

Good Practice Example: Discussing ways to improve access to health information for Deaf individuals.

4.4.2. FIELD TRIPS

Learning outside the classroom can enhance motivation.

Benefits:

- o Provides hands-on experiences.
- o Connects theoretical knowledge to real-world contexts.
- o Encourages social interaction.

• Implementation:

- o **Preparation**: Set clear objectives and inform learners about what to expect.
- o **During the Trip**: Engage learners with tasks or questions.
- o **Follow-Up**: Discuss experiences and reinforce learning afterward.

Good Practice Example: Visiting a health center to learn about available services.







Figure: An illustration showcasing a field trip for a group of deaf signing adults (Source: Image generation using AI - DALLE3 Image-Gen)

4.4.3. INCORPORATING DIGITAL TECHNOLOGIES

Motivating learners in digital environments is increasingly important.

Use of Online Platforms

- o **Interactive Tools**: Utilize platforms that allow for video conferencing, polls, and chats (e.g., Zoom, Microsoft Teams).
- o **Accessible Content**: Ensure all digital materials are accessible, with sign language interpretation and captions.

Gamification

- o **Description**: Applying game elements to learning.
- o Benefits:
 - Increases engagement.
 - Provides immediate rewards (e.g., badges, points).

o **Tips**:

- Keep activities short to prevent fatigue.
- Schedule regular breaks during online sessions.
- Encourage group work to maintain social interaction.

Good Practice Example: Using an educational app that rewards learners with badges for completing modules on health literacy.





4.4.4. ADDRESSING DIVERSE NEEDS

Inclusive Practices

- o **Adaptability**: Customize activities to suit different learning styles and abilities.
- o **Support**: Provide additional assistance to those who may struggle.

Crab Theory Awareness

o **Understanding**: The "crab theory" refers to individuals holding others back due to jealousy or negativity.

o Mitigation:

- Foster a positive learning environment where success is celebrated.
- Encourage learners to support each other's achievements.

4.5. PRACTICAL TIPS FOR EDUCATORS

• Relate Content to Real Life

- o Choose topics relevant to learners' daily experiences.
- o Show how new skills can improve their quality of life.

Provide Clear Information

- o Explain the purpose, benefits, and duration of the course clearly.
- Use straightforward language and visual aids.

Remove Barriers

- Address financial, communication, and accessibility challenges.
- o Provide materials in learners' preferred formats.

• Create an Attractive Learning Environment

- o Use varied teaching methods (visuals, hands-on activities).
- o Encourage a friendly and informal atmosphere.

Foster Collaboration

o Involve community leaders or guest speakers.





o Encourage peer learning and group projects.

Promote Self-Expression

- o Encourage learners to share their thoughts and ideas.
- o Validate their contributions and provide positive feedback.

4.6. MOTIVATION IN PRACTICE

Example Scenario:

An educator is teaching a health literacy course to Deaf adults. To motivate learners, they:

- **Interactive Role Play**: Simulate conversations with healthcare professionals in sign language.
- **Field Trip**: Visit a local clinic to understand services offered and practice communication.
- **Digital Engagement**: Use an app where learners track their health habits and earn rewards.
- **Group Projects**: Learners create a health awareness video in sign language.

Good Practice Tip: Ensure that all activities are accessible and consider the diverse needs of learners, including Deaf-blind and Deaf+ people.

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5. CHAPTER 5: WHY EMPOWER DEAF PEOPLE TO IMPROVE HEALTH LITERACY

5.2. AIM OF THIS CHAPTER

This chapter highlights the importance of empowering Deaf people—including Deaf-blind and Deaf+ individuals—to improve their health literacy. By understanding the challenges they face and implementing strategies to overcome these barriers, educators and healthcare providers can ensure that Deaf adults have equal access to healthcare services and information.

5.3. THE IMPORTANCE OF EMPOWERING DEAF ADULTS

Equal Access to Healthcare

• Human Right to Healthcare:

- o Deaf individuals have the right to receive the same quality of healthcare as hearing individuals.
- o Ensuring accessible communication is essential for equitable healthcare.

Improved Health Outcomes

• Better Management of Health Conditions:

- o Higher health literacy enables Deaf people to understand their health conditions.
- o They can make informed decisions about treatments and lifestyle changes.

• Effective Preventive Care:

o Understanding health information leads to better participation in screenings, vaccinations, and preventive measures.

Mental Well-being

• Reduced Frustration and Anxiety:

- o Effective communication minimizes misunderstandings during medical appointments.
- o Deaf individuals feel more confident and less stressed.





• Cultural Acceptance:

- o Recognizing and embracing Deaf identity and culture promotes self-esteem.
- o Encourages a sense of community and belonging.



Figure: Diverse deaf adults accessing health information through various means, highlighting the importance of inclusive health communication. (Source: Image generation using AI - Adobe Firefly)

5.4. CHALLENGES FACED BY DEAF ADULTS

Communication Barriers

- Lack of Sign Language Interpreters:
 - o Many medical facilities do not provide qualified sign language interpreters.
 - o Deaf patients struggle to communicate their symptoms and understand diagnoses.
- Healthcare Professionals' Limited Knowledge:
 - Many healthcare providers are not familiar with basic sign language or Deaf culture.
 - This leads to miscommunication and potential misdiagnosis.





Limited Accessible Information

- Scarcity of Sign Language Resources:
 - o Health information is rarely available in sign language.
 - Written materials may be too complex or not in easy-to-read formats.
- Lack of Visual Aids:
 - Awareness materials often do not include visual elements that aid understanding.

Lack of Preventive Care Information

- Inaccessible Information on Prevention:
 - o Important details about screenings, vaccinations, and healthy lifestyles are not readily accessible to Deaf individuals.
 - o This results in lower participation in preventive health measures.

Example: Maria, a Deaf woman, missed important vaccinations because information was only available in spoken announcements at her clinic. Without sign language resources or visual aids, she was unaware of the opportunities.









Figure: An illustration showcasing diverse individuals using sign language and technology, highlighting the importance of health literacy and accessibility in the deaf community. (Source: Image generation using AI - Google ImageFX/Copilot Microsoft)

5.5. STRATEGIES TO ENHANCE HEALTH LITERACY

- 1. Provide Accessible Health Information
 - Sign Language Resources:





- Create health videos in sign language with subtitles.
- o Use visual aids like diagrams, pictograms, and body models.

Visual Aids:

- o Use diagrams, pictograms, and models to explain health topics.
- o Ensure materials are visually engaging.

Easy-to-Read Materials:

- o Simplify medical texts using clear language.
- o Use large fonts and bullet points for better readability.

2. Train Healthcare Professionals

Basic Sign Language Skills:

- o Encourage healthcare workers to learn basic sign language phrases.
- o Promote understanding of Deaf culture and communication needs.

Use of Interpreters:

- o Always provide qualified sign language interpreters during appointments.
- o Use video interpreting services when in-person interpreters are unavailable.

Visual Communication Techniques:

- o Utilise written notes, drawings, and gestures to aid communication.
- o Ensure important instructions are provided in accessible formats.

3. Engage in Community Initiatives

Deaf Health Champions

- o Empower Deaf individuals to become health advocates.
- o Train them to educate peers and promote health awareness in the community.

Awareness Campaigns

- o Collaborate with Deaf organisations to inform healthcare providers about the needs of Deaf patients.
- o Launch campaigns using social media, workshops, and community events.





Supportive Roles in Healthcare

- o Include mediators or patient advocates who understand Deaf culture.
- o Train staff to work effectively with Deaf people.

4. Promote Preventive Care

Accessible Information on Prevention

- o Offer information about screenings, vaccinations, and healthy habits in sign language.
- o Use visual aids to emphasize the importance of preventive measures.

Encourage Regular Check-ups

- Assist Deaf individuals in scheduling appointments with accessible services.
- o Provide reminders and follow-ups in their preferred communication method.



Figure: Artistic representation of diverse deaf adults engaging in health literacy through sign language, spanning from virtual consultations to in-person medical care. (Source: Image generation using AI - Google ImageFX/Copilot Microsoft)

5.6. TIPS FOR EDUCATORS AND HEALTHCARE PROVIDERS

Accept Deaf Identity

- o Recognize and respect Deaf culture and language preferences.
- o Foster an inclusive environment that values diversity.

Be Mindful of Risks





- o Ensure that information is accurate and culturally appropriate.
- o Confirm understanding by asking open-ended questions.

Use Multiple Communication Strategies

- o Combine methods such as sign language, written materials, and visual aids.
- o Be flexible and adapt to individual needs.

Provide Ongoing Training

- o Stay updated on best practices for communicating with Deaf individuals.
- o Participate in workshops, training sessions, and cultural competency programs.

Good Practice Example: A clinic organizes regular training sessions for staff on Deaf culture and basic sign language. They also establish a protocol to ensure interpreters are available when needed.



Figure: Illustrated portrait of a female doctor using sign language, symbolising health literacy and communication accessibility for the Deaf community, amidst a backdrop of expressive, artistic foliage. (Source: Image generation using AI - ImageFX/Copilot Microsoft)

5.7. CASE STUDY: DEAF HEALTH CHAMPIONS

Overview

The Deaf Health Champions project empowers Deaf individuals to take control of their health. It improves access to health information and services, recognizing their right to accessible healthcare.

Key Features





Training Deaf Individuals:

- Deaf people are trained as health champions.
- They learn about health topics and how to share information within their community.

Collaboration with Healthcare Providers:

- Work with health providers to improve services.
- o Raise awareness of Deaf patients' specific needs

Impact

• Improved Health Literacy

- o Increased understanding of health issues among Deaf individuals.
- o Enabled deaf people to make informed health decisions.

Better Access to Services

- o Enhanced communication between Deaf patients and healthcare providers.
- More widespread use of sign language interpreters in health care settings.

Source

- The Deaf Health Champions project was highlighted at a conference held on March 11, 2015, at the Manchester Conference Centre.
- Organisations involved included SignHealth, UK Council on Deafness, and the Merseyside Society for Deaf People.







Deaf Health Champions Conference Wednesday 11th March 2015, Manchester Conference Centre

Figure: Promotional banner for the Deaf Health Champions Conference held on Wednesday, March 11th, 2015, at the Manchester Conference Centre, featuring logos of The Deaf Health Charity





SignHealth, UK Council on Deafness, and the Merseyside Society for Deaf People. (Source: https://gallery.mailchimp.com/106f9cf656526700cea1351f5/files/DeafHealth Champions Conference Briefing 2.pdf)

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6. CHAPTER 6: LEARNING STRATEGIES ENABLING DEAF PEOPLE TO IMPROVE HEALTH LITERACY

6.2. AIM OF THIS CHAPTER

This chapter presents effective learning strategies that help Deaf individuals—including Deaf-blind and Deaf+ persons—improve their health literacy. By using tailored approaches that meet their unique communication needs, Deaf people can access, understand, and use health information to make informed decisions and advocate for their well-being.

6.3. CONNECTING LEARNING STRATEGIES TO MOTIVATION AND METHODOLOGIES

Building on the concepts of motivation and interactive methodologies discussed in previous chapters, we introduce specific strategies that educators can use to enhance health literacy among Deaf learners. These strategies focus on both individual and group learning, promoting engagement and empowerment.

6.4. LEARNING STRATEGIES

6.4.1. WEBQUEST

What is a WebQuest?

A WebQuest is an inquiry-based learning activity where learners obtain information from the internet to complete a specific task. It is structured and guided, allowing learners to focus on analysing and applying information rather than searching for it.

How WebQuest Enhances Health Literacy for Deaf Individuals

- Accessible Online Resources: Utilizes captioned videos, sign language materials, and visual content suitable for Deaf learners.
- **Structured Guidance**: Provides a clear path for exploring health topics, making learning more efficient.
- **Active Participation**: Engages learners in exploring, analysing, and synthesizing health information.





- **Customization**: Can be adapted to different language abilities and learning styles.
- **Collaboration**: Encourages teamwork and mutual support among learners.

Structure of a WebQuest

1. Introduction

- o Presents the health topic in an engaging way.
- o Relates to learners' interests to spark motivation.

2. Task

- o Clearly defines what learners will accomplish (e.g., creating a health brochure).
- o Encourages problem-solving and critical thinking.

3. Process and Resources

- o Outlines step-by-step instructions.
- o Provides links to accessible resources in sign language or with visuals.

4. Evaluation

- o Sets clear criteria for success.
- o Allows learners to self-assess and receive feedback.

5. Conclusion

- o Summarizes what was learned.
- o Encourages reflection and further exploration.

Example: Learners work in groups to create a visual presentation on healthy eating habits. Using provided websites with sign language videos and infographics, they gather information and present their findings to the class.







Figure: (source https://stock.adobe.com/it)

6.4.2. PEER EDUCATION APPROACH

What is Peer Education?

Peer education involves individuals from similar backgrounds sharing knowledge and experiences to educate each other. In the context of deaf learners, it means Deaf individuals teaching and learning from fellow Deaf peers.

Benefits for Deaf Individuals

- **Effective Communication**: Shared language and cultural experiences enhance understanding.
- **Role Modelling**: Learners see peers successfully managing health issues, which inspires them.
- Community Engagement: Fosters a supportive environment valuing collective health.
- Empowerment: Encourages self-advocacy and confidence in managing health.

Implementing Peer Education

- Training Peer Educators: Equip interested individuals with health knowledge and teaching skills.
- Group Discussions: Organize sessions where peers share experiences and strategies.
- Workshops and Seminars: Conduct interactive sessions led by peer educators on health topics.





Example: A Deaf adult who effectively manages diabetes shares their experience with a group, demonstrating how to monitor blood sugar levels and maintain a healthy lifestyle.



Figure: (source: https://stock.adobe.com/it)

6.5. TIPS FOR EDUCATORS

Simplify Content

- o Use clear, easy-to-read language.
- o Break information into small, manageable sections.

Incorporate Visual Aids

- o Utilize images, diagrams, and videos in sign language.
- o Ensure all materials are accessible and visually engaging.

Promote Active Learning

- o Encourage learners to participate actively through discussions and projects.
- o Include activities that require critical thinking and problem-solving.

Foster Collaboration

- o Organize group activities that build teamwork.
- o Encourage sharing of personal experiences related to health.

Adapt Language and Resources

o Provide materials in the preferred language of the learners.





o Ensure that online resources are accessible and appropriate.

Example: An educator provides health information in both sign language videos and written text, allowing learners to choose the format that best suits them.

6.6. REFERENCES AND QUOTATIONS

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